SPRING NEWSLETTER

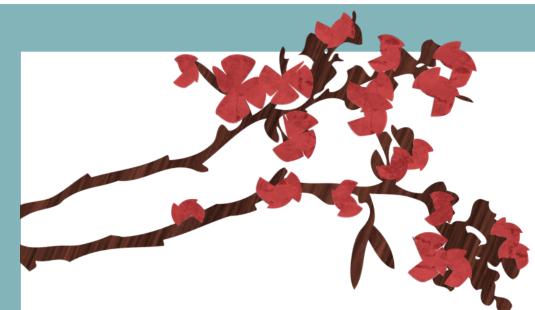
MARCH 2018

Please find enclosed, once again, the notice for this year's annual general meeting which is being held once again in Spain at Palm Beach. For those not able to attend, there have been many changes in the building since the last meeting, the most notable is the new reception office which for the first time since the building opened in 1978 is now unmanned 24 hours a day and we now have an opening timetable and the reception is left locked up at nighttime. We have security cameras fitted in the reception area and a new key lock/ pin pad on the front door. We have enclosed the reception in glass curtains and the whole thing looks very chic. Its working very well and we have an emergency on call staff member for out of hours to deal with problems.

We updated the furniture and decoration in the club apartments last winter and they present this year with a fresh new look. The website was updated with new photos and has been adapted to include sections on what to do whilst here to encourage adventuring into the countryside.

We now have a WhatsApp instant messaging telephone number, **0034 667783093**, for clients to keep in touch without the palaver and formality of emailing or the cost of telephoning. Use this number for a quick message to advise of a delayed flight, to check arrival dates etc. Remember to include your name and apt number.

New arrivals to the Work place are Maria & Rosana in the cleaning department, Navita in the reception, Pelu has been moved from night



reception to maintenance department and Patricia has returned to reception to cover the maternity leave for Kerriegh, who finishes with us temporarily in April to have her baby.

The biggest change to affect me personally will happen this July when my eldest daughter Sofi, who has been away in Madrid for 10 years, studying and working in Law and finance and will come and join me in the business.

Palm Beach has been in her system since babyhood, she's worked reception during the holidays and knows the team here. She's very excited by the challenge.

The season has begun already with a bumper summer ahead so please get your bookings and requests in sooner rather than later to avoid disappointment.

Anyone wanting to come and join in for the annual general meeting next week you are very welcome. Let us know if you need accommodation we have, as always, rooms available for 120€ per week for those attending the meeting.

I'm always interested in hearing your news, and any suggestions you may have for the continued improvement in the running of the club.

Kind regards

Rachel

FOR MORE INFORMATION CONTACT: CLUB@PALMBEACHBEACHCLUB.COM